



| | |
|-------------------------|--|
| NOTIFICATION NO. | |
| CUSTOMER'S CIF | |

PacifiCard/Visa Debit Card Lost/Stolen/Locked Report

Please Print Clearly

(Excessive pin tries)

| | |
|------------------|--|
| IMPORTANT | Please ensure that customers PacifiCard/Visa Debit Card which is Lost/Stolen/Locked has been reported to Telephone Banking on 132 032 and a Hot Status is placed on the card. Also ensure that the Notification number given should be recorded clearly in the above space. |
|------------------|--|

| | | | | | | | |
|--|------------|----------|------------|---|--|----------|--------------------------------|
| Card was | Lost | | Stolen | | Locked <small>(Excessive pin tries)</small> | | Supplementary Card YES \ NO |
| Type of Card | PacifiCard | | Visa Debit | | Date of Birth | | |
| First Name | | | | Surname | | | |
| Card Number | | | | Account No. | | | |
| Business/Residential Phone No. | | | | Passport/FNPF/Drivers License ID No. | | | |
| Date & Time Card was Lost | | | | Last Time Card was used | | | |
| Residential Address | | | | Postal Address | | | |
| | | | | | | | |
| Have the Police been informed? <small>(in cases where the card has been stolen)</small> | | YES / NO | | Is a replacement card desired? | | YES / NO | |

(If 'YES' please attach Police report otherwise customer will be charged for the new card)

All cards will be posted to the ICBS address unless branch delivery instruction is maintained on ICBS.

| | | | |
|----------------------|--|------|--|
| Customer's Signature | | Date | |
|----------------------|--|------|--|

Once form is loaded hot status CANNOT be uplifted and fees will not be refunded.

Branch Use

| | | | | | |
|------------------------|--|------|--|---|--|
| Signature Verified by: | | Date | |  | |
| Name | | | | | |
| Appointed Officer | | Date | | | |
| Name | | | | | All Details should be confirmed to Branch Records |

ROC Use

| | |
|-----------------|-----------------------|
| Loaded by _____ | New Card Number _____ |
|-----------------|-----------------------|



Particulars for the statement

Please tick the appropriate option for account narrative

Tick only 1 option

- 1. Re-issue Card
- 2. Re-issue Pin
- 3. Re-issue Card & Pin
- 4. Lost/ Stolen Card/ Error

BANK

To Credit of: 9941621 – Card/Pin Commission

MCD 11/077606 (05/07)

| | |
|-------------------------|----|
| DEBIT | |
| Date | |
| ACCOUNT NAME | |
| | |
| Customer's Signature | |
| ACCOUNT No. | |
| | \$ |